



RESELLONE.NET

ResellOne.net Provisioning System (RPS) Quickstart Instructions

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Overview

These instructions provide an overview of the “Quickstart” ResellOne.net Provisioning System interface for domain registration and management.

The Quickstart interface is a web based interface that is made available to all ResellOne.net resellers. The primary function of the “Quickstart” interface (and these instructions) is to allow you to register domain names through ResellOne.net while you are setting up the “Full Access” ResellOne.net interface. Because the “Full Access” ResellOne.net interface can take some time to implement, the “Quickstart” interface is provided to allow you to register domains through ResellOne.net in the interim.

These instructions assume you have:

1. Registered on the ResellOne.net web site: <https://resellone.net/signup/>
2. Downloaded and remitted the contract http://www.resellone.net/legal/agreements/pdf/reseller_agreement.pdf and received a confirmation email from us with your username and password.

Once you have your username and password, you can access the reseller web interface at <https://resellers.resellone.net/resellers/>

and use your username and password to log in.

The first time you enter this environment, you are required to:

1. Enter your technical contact information.
2. Change your reseller password.

Entering Technical Contact Information

Your Technical Contact information (including nameserver information) is included as a part of all domain registrations and transfers processed through the ResellOne.net Provisioning System (RPS). Your clients provide Administrative and Billing contact information for their domains, but as the Reseller, you supply the Technical Contact information. This will likely be the person that should be contacted for domain issues at your company.

Please fill in this section entirely and include the hostnames for the DNS servers that will host domain names registered through your system.

Changing your password

Your reseller password gives you access to our Domain Administration environment and so should be very secure. Anyone with this password is able to register domains (costing you money) in your name. We recommend that you change this password often.

You can change the password from the main page in the ResellOne.net Web

Interface (RWI) using the 'Modify Reseller Password' function.

You will be presented with a screen that display the following options:

Order/Domain Management

View Pending Orders:

This allows you to view orders you have entered into the system as pending. These orders will not be registered until you enter this area and approve them. Also, if a registration fails for any reason, (for example, incorrect registration term) it will be put into this section for you to review.

This function was primarily designed to work with the Full Access implementation of ResellOne.net's provisioning system, where end users would submit orders, you would mark them as pending, and you would approve them (perhaps after getting payment).

View Pending Batch Transfers:

This function allows Resellers to monitor the progress of domains that are being transferred to ResellOne.net from another registrar using the batch transfer command (Full Access only).

View Orders In Progress:

This allows you to view domain orders/transfers that have been initiated by either yourself or an end user through your online interface. Orders in process can include domain transfers, and registrations into any asynchronous registries. Synchronous new name registrations (.com .net and .org) never appear here, as they are processed in real time.

View Completed Orders:

If you follow this link, you can view all domain names that you have successfully registered through ResellOne.net.

Search Reg System Orders:

Once you have registered some domain names, you can use this form to search for a specific registration. You can also search for any of your domains (whether new or transferred) at any point in process once it has entered the ResellOne.net Provisioning System (RPS)

Search Batch Transfers:

This function allows Resellers to search through any transfers (either in progress or completed) that they have processed using the batch transfer command (Full Access only).

View Reg System Statistics:

Use this section to view a daily breakdown (by month) of lookups, orders, and complete registrations done under your Reseller profile.

Place Order Manually:

This is where you can register new domain names. See below for further detail.

Place Transfer Manually:

This is where you can initiate the transfer of a gTLD from another Registry to ResellOne.net. See below for further detail.

View Active Domains:

This section allows Resellers to a list of all domains that have successfully been registered with or transferred to ResellOne.net, and their renewal dates.

Profile Management

Emergency Contact Information:

Use this section to provide contact information for someone in your organization that we could use in the event of an important update, such as new version releases, or downtime announcements. You also use this area to specify the email address that should receive ResellOne.net Provisioning System (RPS) announcements, low account balance notifications and new payment notifications. This is also the address to which all paper correspondence is sent.

Tech Contact Information:

This is where you edit your default technical information (sent for all new registrations), and where you change your reseller password. Also, use this section to configure the message sent to the registrant upon successful registration of a domain name.

Payment Information:

Use this section to specify the threshold for your low account balance warning. You set your limit in dollars, and when your account is drawn to that limit, you are sent an email at the address of your choice.

Modify Reseller Password:

Here resellers can change their password to access the registration systems and administration interfaces.

Customize Transfer Page:

This feature allows Resellers to customize the web page that registrants will use to approve the transfer of their domain to ResellOne.net. Resellers may include their own logo and add to the text as desired.

Logout:

Follow this link to end your session.

Generate New Private Key:

This feature allows you to generate a new private key; this key is only used on the Full Access implementation of ResellOne.net.

Add this: Please be careful not to click this by accident. Once you generate a new private key, this means the new key must be placed in all your API scripts or else the API scripts will ceased to work.

Other Documents

For a start to finish overview of the entire ResellOne.net Provisioning System (RPS) and business processes, please review our Domain Registration and Management User Guide: <http://www.resellone.net/support/domainssupport.aspx>

For our detailed client API, please review the ResellOne.net API Specification: <http://www.resellone.net/support/apisupport.aspx>

Specific questions can be directed to support@resellone.net. We also maintain a list of independent contractors who will help install, customize and configure the “Full Access” version for you. Contact support@resellone.net for more information.